



中国国际进口博览会
CHINA INTERNATIONAL
IMPORT EXPO

新 时 代 共 享 未 来
NEW ERA SHARED FUTURE

05

Exhibition Service



Exhibition Service

1. Expo Publications

1.1 Principles of Distribution

The Organizers will send the Expo Publications (i.e. Name List of Exhibitors) free of charge to each exhibitor. The publications will be sent to each booth after the opening of the Expo.

1.2 Information Registration

The Organizers will publish the contact information of the exhibitors on the Expo Publications (i.e. Name List of Exhibitors) free of charge so as to demonstrate the features of their products in a better way. Meanwhile, the Organizers will also collect the information from the exhibitors to ensure the correctness of these publications. Please visit the China International Import Expo Online Service System in time and fill in and check the relevant contents prior to the prescribed deadline.

2. Attachment Mobile Payment

For further improving the convenience of consumption, exhibitors can use "Tour Card" through the service of Bank of Shanghai or download "WeChat" and "Alipay" APP to bind the overseas bank card, and then use mobile payment in majority of the merchants in mainland of China, including catering, transportation, hotel and tourism, and shopping malls. Currently, Visa, Mastercard, Diners Club, Discover and other mainstream overseas bank cards can be supported. Please scan the code to watch the video guidance for specific operation methods.



Video source:
"Shanghai Foreign Affairs" WeChat official account

3. Advertising Release and Advertising Agency

Please contact the advertising agency for booking print advertisements and on-site advertisements.

Shanghai Asia-Pacific Advertising Co., Ltd.			
Address: F11, Building 1, No. 277 Longlan Road, Xuhui District, Shanghai			
Contact	Tel	Mobile	E-mail
Mark Hu	86-13651960578	86-13651960578	humucheng@cpit-exhibition.com
Zhenhua Kang	86-21-62109116-859	86-13916906279	kangzhenhua@cpit-exhibition.com

4. Business Travel Service (Recommended Business Travel Agencies)

For details, please visit "Servie" - "Travel" at the official website of the CIIE.



5. Translation Service (Recommended Translation Companies)

Beijing Chinese-Foreign Translation & Information Service Co.,Ltd

Address: Beijing Chinese-Foreign Translation & Information Service Co.,Ltd

Contact	Tel	Mobile	E-mail
Fan Wu	86-18910888181	86-18910888181	fan.wu@ctis-cn.com
Guangzhou Duan	86-15001259710	86-15001259710	guangzhou.duan@ctis-cn.com

Beijing Spirit Translation Co., Ltd.

Address: Room 1703, Tower 7, Jianwai SOHO, No. 39 East 3rd Ring Middle Road, Chaoyang District, Beijing

Contact	Tel	Mobile	E-mail
Bo Li	86-13366029699	86-13366029699	libo@bjspirit.com
Qian Wang	86-18731799348	86-18731799348	fanyic@bjspirit.com

TRANSN (Beijing) INFORMATION TECHNOLOGY CO.,LTD.

Address: 16th Floor, Huiketing Building, Building 1, Yard 3, North Huangmuchang Street, Tongzhou District, Beijing

Contact	Tel	Mobile	E-mail
Shika Liu	86-17600098800	86-17600098800	shika.liu@transn.com
Sophy Li	86-13811433024	86-13811433024	sophy.li@transn.com

Besteasy Language Technology Co., Ltd.

Address: Floor 3, Tower A, LangQin International Bld., No. 168, Guang'anmenwai, Xicheng District, Beijing

Contact	Tel	Mobile	E-mail
Jason Hu	86-18201790094	86-18201790094	jason.hu@besteasy.com
Sunny Zhao	86-13910843155	86-13910843155	sunny.zhao@besteasy.com

Shanghai Foreign Service (Group) Co., Ltd.

Address: Unit A, 11F, New Ideal Mansion, 1500 Zhongxing Road, Jing'an District, Shanghai

Contact	Tel	Mobile	E-mail
Yao Shi	86-21-62778990*330	86-13482864033	yao.shi@fsg.com.cn
Hang Lv	86-21-62778990*329	86-15000235341	hang.lv@fsg.com.cn

Global Tone Communication Technology (Shanghai) Co., Ltd.

Address: 168 Jiangchangsan Road, Shanghai Shibei High-tech Park, Jing'an District, Shanghai, China

Contact	Tel	Mobile	E-mail
Xiaohui Xie	86-21-61730877	86-13611963433	xiexiaohui@gtcom.com.cn
Siwen Liu	86-21-61730877	86-13774219346	liusiwen@gtcom.com.cn

6. On-site Information Supporting Service

All areas of the exhibition hall are covered with 4G and 5G signals, and the traffic capacity can currently handle about 250,000 calls per day. The exhibition hall has built a high-performance switching network with full coverage of integrated cabling, offering services including ordinary broadband, dedicated high-speed broadband, wired fixed-line calling, etc. Free Wi-Fi "NECC-FREE" is also provided (connection rate ranges from 1 Mbps to 5 Mbps depending on the total number of users. The technical limitations of the wireless network may affect user experience due to various objective restrictions. In the case of a large number of Internet users and external signal interference, there may be slow Internet access or connection difficulties in some areas.). Free Wi-Fi will limit large bandwidth Internet applications, such as P2P downloads, Internet speed tests, HD video and live streaming. Technically, Wi-Fi signals are susceptible to interference, which may affect user experience in actual use due to various objective reasons. For example, in the case of a large number of Internet users and external signal interference, there may be slow Internet access or connection difficulties in some areas. If there is a demand for higher quality Wi-Fi access, additional customized Wi-Fi access services with high density and high bandwidth can be provided.

Shanghai Electric Digital Eco-Tech Co.,Ltd.

Address: 30th Floor, No. 8, Middle Huaihai Road, Huangpu District, Shanghai

Contact	Tel	Mobile	E-mail
Gong Zheng	86-67008485	86-18916171910	Gongz@eblssmart.com

7. Recommended Enterprises for Group Meal (Catering for conference and activities)

Number	Company	Available Food and Beverage Categories				Contacts and Contact Information
		Chinese Communal Meal	Western Individual Serving	Buffet	Tea Break	
1	Intercontinental Shanghai Hongqiao NECC	√	√	√	√	July Xu 86-21-67001888-6718 86-13501910330 july.Xu@ihg.com



Number	Company	Available Food and Beverage Categories				Contacts and Contact Information
		Chinese Communal Meal	Western Individual Serving	Buffet	Tea Break	
2	The Portman Ritz-Carlton Shanghai	√	√	√	√	Roger Qian 86-21-62798888-5639 86-13917006339 roger.qian@ritzcarlton.com
3	SHANGHAI LINESUN BANQUET CATERING Co.,Ltd	√	√	√	√	Phile Guan 86-21-62587777 86-13917768855 phile.guan@linesun.com
4	Shanghai Linglin Banquet Catering Co., Ltd.	√	√	√	√	Justin 86-18016009498 admin@sh-grc.cn
5	Shanghai Pu Dong New Area Shangri-La Hotel Co. Ltd	√	√	√	√	Rose Huang 86-21-28286329 86-18621565259 Rose.huang@shangri-la.com
6	HOTEL SHANGHAI SHESHAN ORIENTAL-HANDWRITTEN COLLECTION	√	√	√	√	Selina 86-21-37611611 86-13816777357 h6329-sl3@accor.com
7	Park Hyatt Shanghai	√	√	√	√	Judy Zhu 86-21-68881234*4558 86-13916736494 Judy.zhu1@hyatt.com
8	Renaissance Shanghai Yangtze Hotel	√	√	√	√	Sisley Liu 86-21-62750000-2528 86-13524668841 sisley.liu@radissoncollection-yangtze.com
9	The St. Regis Shanghai Jingan	√	√	√	√	Nadia Luo 86-21-62579999-7838 86-13917401933 nadia.luo@stregis.com
10	SH Jixiang Jingan Shangri-la Hotel	√	√	√	√	CC Chen 86-21-22038888-6339 86-13817612945 cc.chen@shangri-la.com
11	Harvest Festival (Group) Co., Ltd.	√	√	√	√	Beck Sun 86-21-64515166 86-13816014999 becksun@fsrjt.com

The above is the preliminary selection of group catering service units, and the final list published by Shanghai Municipal Commission of Commerce shall prevail.

8. Onsite Catering Service Provider













Number	Floor	Unit number	Vendor name	Type of Business	Contact / Tel
Commercial Building					
1	1F	D-L101	 Tims COFFEE HOUSE EST. 1984	Tims	Coffee & dessert Rui Xu Qing 18602527343
2		D-L102	 Lihua Fast Food	Chinese fast food	Yang Wei 13816487817
3		D-L103	 Xin Shi Jie	Chinese fast food	Pei Fei Qiu 15800584156
4		D-L104	 STARBUCKS	Starbucks	Coffee & dessert Mao Xin Hao 13501813124
5		D-L105	 一心为你 德克士 dicos	Western fast food	Chen Sheng 18217032494
6		D-L106	 Yu Xing Ji	Chinese fast food	Ou Xiao Hu 15056152919
7		D-L107	 米坊源私厨 Mi Fang Yuan	Chinese fast food	Liu Jian Li 18964549230
8		D-L108	 YON HO 永和豆浆	Chinese fast food	Ji Huai Jiang 15900699344
9		D-L109	 真功夫 zkungfu	Chinese fast food	Peng Zhen Ya 15202123130
10		D-L110	 Tang Zhen Lu 唐臻庐 TANGZHENLU	Japanese counter meal	Xu Chun Hai 13301989150
11		D-L111	 老娘舅 Lao Niang Jiu	Chinese fast food	Wu Chun Ming 15802124461
12		D-L112	 PACIFIC COFFEE	Coffee & dessert	Li Yan 13524492925
13		D-L112-1	 FFFFF 流石·流心三明治 Sandwich & Coffee	FFFFF	Coffee & dessert Meng Wei Xin 13102148177
14		D-L113	 私房牛肉面 Master Kong Chef's Table	Chinese fast food	Wu Bao Jin 15821166413



Number	Floor	Unit number	Vendor name	Type of Business	Contact / Tel
Commercial Building					
15	1F	D-L114、220	 KFC	Western fast food	Xu Er Mei 18321010162
16		D-L115	 MUSKCAT COFFEE 麝香猫®咖啡	Coffee & dessert	Wang Ai Chen 15556192999
17		D-L116	 CHAMPS ELYSEES PARIS 香榭巴黎	Coffee & dessert	Cao Li Ming 13917025597
18		D-L117	 一心为你 德克士	Western fast food	Han Jun Hua 15617097102
19		D-L118	 得意大厨 deyikitchen	Chinese fast food	Chen Hu 15262172881
20		D-L119	 粤依粤好 YUE NONG YUE HAO	Chinese dinner	Lu Lian Feng 13685536025
21		D-L120	 家有好面	Chinese fast food	Zhang Ping 13651981622
22		R-L101	 喜士多	Convenience store	Pan Bo Jun 13764642827
23		R-L106	 7-Eleven	Convenience store	Guo Fang Fang 15710191251
24		R-L108	 上海特色小吃馆	Food court	Meng Jing Yi 15901861626
25		R-L111	 Mind Stand · Since 2017 ·	Coffee & dessert	Xu Ping Ping 18721382826
26		R-L113	 木耶农木耶浓	Coffee & dessert	Zhao You 18969934465
27		R-L116	 SUBWAY	Western fast food	Cui Gao Fei18301883596
28		R-L117	 乐铺 Galop Restaurant	Chinese fast food	Jin Cheng Xiang13301811165

Number	Floor	Unit number	Vendor name	Type of Business	Contact / Tel
Commercial Building					
29	2F	D-L223-224	 陕西城市会客厅 Shaanxi Introduction Hall	ShanXi Introduction Hall	Chinese fast food Zhang Xiao Liang 18291952588
30	3F及以上	D-L301、302	 PAULANER	PAULANER MUNCHEN	Western fast food Zhou Yi 18017920767
31		D-L309-3	 丽华快餐 LIHUA FAST FOOD	Lihua Fast Food	Chinese fast food Yang Wei 13816487817
32		D-L309-4	 舅 老娘舅	Lao Niang Jiu	Chinese fast food Huang Lian 15721391097
33		D-L310	 STARBUCKS	STARBUCKS	Coffee & dessert Feng Hong Liang 15618731992
34		D-L311	Yershari Restaurant 耶里夏丽	Yershari	Halal Zhang Hong Mei 13816409786
35		D-L312-1	 康师傅牛肉面 MASTER KONG CHEF'S TABLE 新中式国粹风味	Master Kong Chef's Table	Chinese fast food Li Jing 15000258107
36		D-L312-2	 一心为你 德克士	dicos	Western fast food Hu Chang Jiang 18321262480
37		D-L313	 CAFE & RESTAURANT GUSTO	Gusto	Western fast food Tu Yu Hong 13816911791
38		D-L314	 MUSKCAT COFFEE 麝香猫咖啡	Muskcat Coffee	Chinese fast food Liu Li Qiang 13127945501
39		D-L315	Mind Stand · Since 2017 ·	M Stand	Coffee & dessert Xu Ping Ping 18721382826
40		D-L316、407	大帽山 <i>Tai Mo Shan</i> 港式餐厅	Taimoshan Hong Kong Style Restaurant	Chinese fast food Yan Xu Ping 13386066269
41		D-L317、408、 510	HOLA HOUSE Restaurant & Cafe 欧乐坊	Hola House	Chinese dinner Zhang Yi 18016009498
42		D-L318	 MELROSE PIZZERIA 美罗思	Melrose Pizza	Chinese fast food Ping Hai Xia 13301987316
43		D-L401	 linesun	Linesun	Chinese dinner Shi Xu Qiang 13961206505



Number	Floor	Unit number	Vendor name		Type of Business	Contact / Tel
44	3F及以上	R-L402、404		Taiwan-way	Food court	Luo Xin Xiang 13801724520 Mu Ming Sheng 18621831218
45		D-L405、507		Harvest Festival	Chinese dinner	Dai Quan 15214399779
Office Building of A0						
46	B1	A0-B1		DELI COME	Canteen	Sun Xiu Juan 13817611940
47	1F	A0-L1		STARBUCKS	Coffee & dessert	Guan Jian Bin 13917768855
48	1F	A0-L1		C-STORE	Convenience store	Ma Rui Rui 18001760521
Office Building of B0						
49	B1	B0-B1		TRIPOD	Canteen	Xu Jian 13564553590 Gao Ke Ping 13003151515
50	1F	B0-L1		Luckin Coffee	Coffee & dessert	Ma Jing Jing 13162590610
51	1F	B0-L1		Alldays	Convenience store	Gong Lin Yan 13052209803
Office Building of C0						
52	B1	C0-B1		DEBO	Canteen	Xiang Shi Xi 15016065283
53	1F	C0-L1		TANING	Drink & dessert	Kuang Yu Ying 15121163060
54	1F	C0-L1		C-STORE	Convenience store	Ma Rui Rui 18001760521
55	 INTERCONTINENTAL SHANGHAI HONGQIAO NECC 国家会展中心上海洲际®酒店			INTERCONTINENTAL SHANGHAI HONGQIAO NECC	Chinese dinner Western dinner	Angle 13636505359 July 13501910330

9. Financial Service

As the only official 'Comprehensive Banking Enterprise' of CIIE by the Ministry of Commerce in China and one of the strategic partners and financial service providers of the event, Bank of China provides comprehensive financial services covering pre-exhibition, in-exhibition and post-exhibition for CIIE.

Please refer to Appendix 16 for specific service contents, or contact the following service teams:

Contact: Mr. Meng Qingzhuo

Tel: 86-21-69721091

Mobile: 86-18918084151

E-mail: mengqzgj_sh@bank-of-china.com

10. Insurance Services

As the "Core Supporting Company" and the "Designated Insurance Service Provider" of the CIIE, CPIC has tailored the one-stop insurance products and services "CIIE Insurance" to the exhibitors, builders, logistics suppliers and e-commerce service platforms of the Sixth CIIE. The "CIIE Insurance" is classified into basic category and special category, and all kinds of related guarantees can be consulted through email.

Please refer to Appendix 17 for specific service contents, or contact the following service teams:

Company Name: China Pacific Insurance (Group) Co., Ltd.

Address: 190 Yincheng Road, Pudong New Area, Shanghai

National Service Hotline: 021-66779900

Exhibition Area	1.1H/1.2H/2.1H/2.2H/3H/4.1H/NH	5.1H/5.2H/6.1H/6.2H/7.1H/7.2H/8.1H/8.2H
Contact	Yu Huayi	Cheng Mincheng
Mobile	86-13817992765	86-17317853072
Email	shyuhy@cpic.com.cn	shchengmincheng@cpic.com.cn

11. Air Carrier Service

1) China Eastern Air Holding Co., Ltd.

As the "Core Supporting Company" and the "Designated Air Carrier" of the CIIE, China Eastern Air Holding Co. Ltd (CEAH) will provide international ticket discounts for participants travel to China during the CIIE period. Applicable personnel include CIIE participants, visitors, invited guests and partners' employees as well as their accompanying personnel.

Please refer to Appendix 18 for details of service, or find Official website www.ceair.com, or contact service hotline (+86)95530.



2) China Southern Airlines Co., Ltd.

As the “pivotal supporter” and “designated air carrier” of CIIE for four consecutive years, China Southern Airlines Co., Ltd. will provide one-on-one professional services such as coordinating aviation needs, scheduling, providing travel suggestions, and presenting high-quality air travel solutions.

Details in Attachment 18, official website of China Southern Airlines at www.csair.com, or its hotline (+86) 95539.

12. Transportation Services

COSCO SHIPPING is a core supporting enterprise of the CIIE, as well as the only international shipping service provider recommended by the CIIE. It is also one of the officially recommended home transportation service providers and special decoration service providers, providing one-stop services from exhibit transportation to booth setup for the CIIE.

Please refer to Appendix 19 for specific service contents, or contact the following service teams:

1) Contact Information for Home Transportation Service Provide

COSCO Shipping Air Freight Co., Ltd.			
Address: 220 Beili, Balizhuang, Chaoyang District, Beijing			
Contact	Tel	Mobile	E-mail
Pei Ting	86-21-67008972	86-13701749094	05transporter@ciie.org
Zhenlei Qian	86-21-67008972	86-13167243619	05transporter@ciie.org
Ma Zepeng	86-21-67008971	86-15011213771	05transporter@ciie.org

2) Contact Information of Transportation Service Provide

COSCO SHIPPING Lines Co., Ltd.			
Address: 378 Dongdaming Road, Hongkou District, Shanghai			
Contact	Tel	Mobile	E-mail
Zhou Yiwen	86-21-67008973	86-13816300623	06transporter@ciie.org
Shi'ang	86-21-67008974	86-13621963361	06transporter@ciie.org

13. Business Center

The Business Center in the exhibition venue will be open to all exhibitors and visitors during the Expo (Please refer to the Visitor Guide and On-site Guide Map for the specific location). The basic services of the Business Center include copying and printing, faxing and scanning, email receiving and sending, wheelchair leasing, Mobile charging, graphic production and ticket booking etc.

14. Small Items Move-in

During the setup period, resident logistics service providers will set service outlets in the parking lots around the exhibition venue to provide transfer services for the move-in of exhibits, etc (subject to the limit of 1.5m³ and 300kg for each piece) at the price of 150 yuan per cubic meter. For such transfer services, please call 021-39880380.

15. Online Services

The Exhibitor's Manual is released together with the online service system. It is recommended that the exhibitors and their entrusted constructors apply the online service system.

16. Digital Album and VR Online Display Service

CIIE provides exhibitors with services of VR panoramic production and online display at booths, supporting activities, and conferences. The VR materials include data version, static version, and dynamic version (onsite commentator available). In addition, we provide digital album production service (online version of the promotional album could collect visitor data). Please contact the following service team for details:

Shanghai SVRTEC Information Technology Co., Ltd			
Address: 606, SMIC building, No. 800, Shangcheng Road, Pudong New Area, Shanghai			
Contact	Tel	Mobile	E-mail
Hong Xiao Li	86-21-51098832	86-18616782602	2577860081@qq.com
Chen Xiao Chuan	86-21-51098832	86-13162020368	see368@163.com